



Donating food to City Harvest is simple and doesn't have to cost a thing

Working alongside the food industry, City Harvest ensures no good food is wasted. Their professional team redistributes free food for 1.2 million meals a month to people most in need. City Harvest is simply London's most beautiful solution for food poverty, ESGs + CSR.

City Harvest accepts and redistributes most foods

City Harvest accepts most **fresh, frozen, ambient, and chilled products** from all parts of the supply chain, including:

- ✓ Incorrect forecasts or seasonal stock
- ✓ Short shelf-life product and in a lot of cases, product past its best before date
- ✓ Out of spec rejections
- ✓ Packaging errors
- ✓ Delisted SKUs
- ✓ Product development trials
- ✓ Cancelled orders

They do not redistribute any alcohol.

They are compliant with food safety requirements

- Food must be unopened and in its original packaging. City Harvest takes products with damaged packaging as long as the food itself is not exposed.
- Food must have labels (in English) with ingredients, allergens and a best-before/use by date.
- City Harvest cannot take food past its use by date; however, they can take a lot of products past their best before date as they can often provide an extension in line with WRAP guidelines.
- Food must have been stored according to guidelines and at the correct temperature before reaching City Harvest's warehouse.
- Whilst City Harvest accepts liability of all products once it's in their warehouse, traceability records for any redistributed item must be available, if required.

Getting food to City Harvest is easy to arrange

City Harvest collects surplus food from **any location** in mainland UK, at **no cost to the donor**. They have a fleet of temperature-controlled Sprinter vans and 7.5t trucks, as well as partnerships with multiple haulage companies.

- For collections inside the M25, City Harvest can collect for free with a minimum 24 hours' notice. There's a minimum collection amount of 50kg.
- Outside of the M25, there's a minimum amount of one pallet (or 250kg) for a free collection, for efficiency of logistics – both from a cost and a CO₂ emissions perspective.
- Alternatively, City Harvest can accept a planned delivery of food to their warehouse in Acton, West London, Monday - Friday between 7am and 7pm, and Saturday between 8am and 3pm.

To arrange a collection or delivery of surplus food, please contact the Food Team at food@cityharvest.org.uk or give them a call on 0207 041 8491.